



2nd European Workshop of USmartConsumer Project

When: 17th of September, 2015

Where: MDM Hotel, Pl. Konstytucji 1, Warsaw, POLAND

AGENDA:

9:00 Welcoming coffee, registration

9:30 Welcoming and *USmartConsumer* project presentation

- Karolina Loth-Babut, KAPE, Poland,
- Kamil Pluskwa-Dąbrowski, Consumer Federation, Poland
- Francisco Puente, ESCAN, Spain

9:50 Presentation by the European Commission

- *Promoting Smart Meters and Consumers*, Nina Klemola, EASME Project Officer, European Commission

10:10 Presentations on smart metering services

- *European Consumer perspective on smart meters*, Monica Stajnarova, BEUC, EU
- *The home-owners view on smart meters*, Claudia Umlauf, Vereniging Eigen Huis (Home-Owners Association), Netherlands
- *Smart Grid from DSO perspective*, Sanna Öörni, ELENIA, Finland
- *Smart metering in city of Kalisz*, Adam Olszewski, Mieczysław Wrocławski, ENERGA OPERATOR, Poland



11:30 **Coffee break**

11:45 **Working in groups**

- Consumers, house-owners & administration working group, moderator: Kate Thomas, CSE, UK
- Industries, service providers & consultancies working group, moderator: Lauri Penttinen, CFEA, Finland

13:15 **Lunch**

14:00 **Reporting from the groups**

- Kate Thomas, CSE, UK
- Lauri Penttinen, CFEA, Finland

14:30 **Panel discussion – Consumer expectation and market reality**

- Monica Stajnarova, BEUC, EU
- Sanna Öörni, ELENIA, Finland
- Marcin Ratkiewicz, ORANGE LABS, Poland
- Henk van Elburg NLA, Netherlands

Moderator: Kamil Pluskwa-Dąbrowski, Consumer Federation, Poland

15:30 **Summary of the workshop**

USmartConsumer Project Team:

- Francisco Puente, ESCAN, Spain
- Henk van Elburg NLA, Netherlands

16:00 **End of the workshop**

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Hosted by Polish partners of USmartConsumer:

