

## WHERE?



## EXPECTED RESULTS

### ENABLING POLICY

The project provides insight and information to decision makers to promote the insertion of energy poverty within the political agenda so that it may be included in policies and strategies.

### PREPARING THE GROUND FOR INVESTMENT

The set objective of the ASSIST action is to reduce the energy consumption (and consequently energy bills) of engaged consumers.

### BUILDING CAPACITIES AND SKILLS

381 trained volunteers (75 trained HEA in each country, except for UK where 6 HEA will be trained) and the creation of advice and supporting tools addressed to 4500 energy users.



[WWW.ASSIST2GETHER.EU](http://WWW.ASSIST2GETHER.EU)



## PARTNERS

**AISFOR** - Italy  
[www.aisfor.it](http://www.aisfor.it)

**RSE** - Italy  
[www.rse-web.it/home.page](http://www.rse-web.it/home.page)

**AU** - Italy  
[www.acquirenteunico.it](http://www.acquirenteunico.it)

**ECOSERVEIS** - Spain  
[www.ecoserveis.net/en](http://www.ecoserveis.net/en)

**ADEE** - Spain  
[www.electricadealginet.com](http://www.electricadealginet.com)

**SWEA** - United Kingdom  
[www.severnwyke.org.uk](http://www.severnwyke.org.uk)

**FK** - Poland  
[www.federacja-konsumentow.org.pl](http://www.federacja-konsumentow.org.pl)

**KAPE** - Poland  
[www.kape.gov.pl](http://www.kape.gov.pl)

**VITO/ENERGYVILLE** - Belgium  
[www.energyville.be/en](http://www.energyville.be/en)

**EANDIS** - Belgium  
[www.eandis.be/en](http://www.eandis.be/en)

**VAASAETT** - Finland  
[www.vaasaett.com](http://www.vaasaett.com)

**EAPN** - Belgium  
[www.eapn.eu](http://www.eapn.eu)

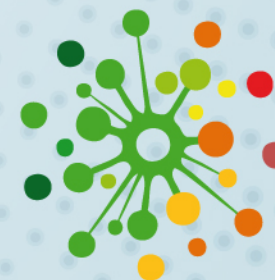


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## SUPPORT NETWORK FOR HOUSEHOLD ENERGY SAVING

**ASSIST**

[WWW.ASSIST2GETHER.EU](http://WWW.ASSIST2GETHER.EU)



**ASSIST**  
2GETHER

JOINT ENGAGEMENT FOR ENERGY

## WHAT'S ASSIST?

**ASSIST** offers a two-way approach to energy poverty: active engaging of consumers in the energy market, and a positive change of behaviour in relation to energy consumption and to influence design of policies at all levels. It will do so by:

- ✓ Creating unique and specialized services for the vulnerable communities through a European network of trained active Home Energy Advisors (HEA).
- ✓ Increasing the knowledge of political stakeholders on consumers' vulnerability and energy poverty so as to promote the design-take up of policies to tackle the phenomena.

## HOW DOES IT WORK?

### PHASE 1 - IN-DEPTH KNOWLEDGE

The project will generate first hand in-depth knowledge on energy poverty in Europe which will constitute the contents of the "Vulnerable Consumers and Fuel Poverty Report".

### PHASE 2 - HOME ENERGY ADVISORS (HEA) TRAINING

ASSIST project introduces an innovative energy advisor, trained on social, communication and technical aspects.

### PHASE 3 - HOME ENERGY ADVISORS (HEA) NETWORK

It will provide energy users with increased qualified, trustworthy, accessible, specific and target-oriented advice to be more efficient and/or better satisfy their energy needs.

### PHASE 4 - ASSIST ACTION

Energy users will be led hand-in-hand throughout a pilot action to demonstrate that a good domestic energy efficient process is technically and economically feasible and that it leads to energy saving.

### PHASE 5 - POLICY ORIENTATION

The results of all the phases will enable National and European stakeholders to measure household energy needs and target specific measures to low-income households living in energy inefficient houses.

